

## TERMS & CONDITIONS OF SHOPRITE VALENTINE'S DAY 2024 – ZAMBIA

### 1. Competition Overview

- 1.1. This promotional competition ("Valentine's Day") is conducted by Shoprite Zambia (Pty) Ltd (The Promoter).

### 2. Eligibility

- 2.1. The promotional campaign is open to all Zambian residents residing in Zambia who are in possession of a valid NRC.
- 2.2. Employees (and their immediate families) of Shoprite Zambia, its marketing service providers, agents or consultant of the Promoters, and any entities directly or indirectly controlled by these organizations, including their spouses, life partners, business partners or immediate family members, are not eligible to participate.

### 3. Competition Period

- 3.1. The Competition starts on 3rd February 2025 at 08H00 and ends on 14th February 2025 at 19H00 (the "Competition Period").

### 4. How to Enter

- 4.1. Spend a minimum of 250.00 Kwacha in any Shoprite Store in Zambia.
- 4.2. Write your name, surname, contact number and NRC number at the back of the till slip.
- 4.3. Drop the till slip in the competition entry box at the front of the store.
- 4.4. Participants may enter as many times as they wish, provided each entry is associated with a separate purchase that meets the qualifying criteria (250.00 Kwacha minimum spend).

### 5. Selection of Winners

- 5.1. A winner will be selected by means of a draw on the 15th February 2025. All customers will be notified via phone call if they are selected as a winner.

### 6. Prize Claiming

- 6.1. Winners will need to present an identity document as verification when collecting their prizes.
- 6.2. Shoprite Zambia reserves the right to disqualify any winner who fails to claim their prize within the stipulated timeframe or who cannot provide valid identification and the original till slip.
- 6.3. The prize is not transferable and may not be redeemed for cash.
- 6.4. Winners are to collect their prizes at the same store they had entered the competition by the 2nd March 2025

### 7. General Conditions

- 7.1. By entering the Competition, participants agree to be bound by these Terms & Conditions.
- 7.2. A copy of these Terms and Conditions can be found on the following website [www.termsconditions.co.za](http://www.termsconditions.co.za).
- 7.3. Shoprite Zambia reserves the right to amend these Terms & Conditions or cancel the Competition at any time without prior notice.
- 7.4. All decisions made by Shoprite Zambia regarding the Competition are final and binding.
- 7.5. Shoprite Zambia takes no responsibility for lost, corrupted, or delayed entries.
- 7.6. No applications from agents, third parties, organized groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 7.7. The Promoter reserves the right to use the images taken of the winner for publicity purposes in any manner they deem fit, without remuneration being made payable to the winner. However, the winner has the right to object to these images being used by written notification to the Promoter at at Cnr Great East / Manchinchi Road PO Box 37226, Lusaka, Zambia, and we will accept service of all legal documents there.
- 7.8. The Promoter shall have the right to change or terminate the promotional competition immediately and will notify the gambling authority once consent is provided, customers, and participants will be notified accordingly if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that

they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.

- 7.9. If the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
- 7.10. Neither the Promoter, its agents, its associated companies, nor any directors, officers nor employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential, or otherwise arising from any cause whatsoever, which may be suffered by the participant.
- 7.11. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.

## **8. Publicity**

- 8.1. Winners agree to the use of their names and images for promotional purposes by Shoprite Zambia without compensation.

## **9. Privacy**

- 9.1. Shoprite Zambia will collect and use personal information submitted by participants in accordance with its Privacy Policy.
- 9.2. Any personal data submitted by the customer will be used solely in accordance with the current Data protection legislation and Promoter's privacy policy.
- 9.3. The Promoter reserves the right to name winners publicly and any other place where the Promoter deems fit. By entering the competition, prize winners agree to the publication of their name and photo by the Promoter.

## **10. Disclaimer**

- 10.1. Shoprite Zambia is not liable for any loss or damage suffered by participants arising from their participation in the Competition.
- 10.2. The Promoter shall not be responsible for the failure of any technical element relating to this promotion that may result in an entry not being successfully submitted.
- 10.3. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.