

TERMS AND CONDITIONS

TYPEK: Shape Your Future 2025

Sappi Southern Africa Limited ("Sappi") is running a promotional competition in respect of its TYPEK® product ("the Competition"), where customers stand a chance of winning prizes valued at up to R20 000. This includes money that will go towards tuition fees, a Typek hamper valued at R1500 (B2C Competition), or a pallet of paper for their place of work and an underprivileged school of their choice each (B2B Competition). Both competitions (B2C and B2B) will run from the 5th to 31st of January 2025. One lucky winner will be chosen per Competition (1x winner in B2C and 1x winner in B2B)

All participants agree to be bound by the following Terms and Conditions for the term of the Competition:

Duration

1. The Competition runs from 09h00 on 05th January 2025 to 20h00 on 31st January 2025.
2. The duration of the Competition may be extended or curtailed at the sole discretion of Sappi.

Prizes

3. Money that will go towards tuition valued at R15000, and a Typek hamper valued at R1500 (B2C Competition) or a pallet of paper for the winner's place of work and an underprivileged school of their choice each (B2B Competition). Prizes will be awarded in February after the duration of the competition. Draws and announcements of winners will take place between 1st and 16th of February 2025.

Eligibility

4. Enter the promotion on the Typek Facebook or Instagram pages –
 - **B2C Competition Mechanic:** Express how you would like to "Shape Your Future" with Typek by sharing your future aspirations using the Typek products. Then DM your entry to us or tag us on an upload of your entry using the #TypekShapeYourFuture.
 - **B2B Competition Mechanic:** Stock up on 1 or more boxes of Typek and keep your receipt as proof of purchase. DM proof of purchase via the Typek social media inbox. Every box purchased = 1 entry. The more boxes you buy, the more entries you get.

5. Only entries that are fully compliant with these Terms and Conditions, are eligible to be entered into the Competition.
6. The Competition is only open to natural persons, of all ages, who reside in South Africa. Participants must be in possession of a valid South African identity document or a permanent residence permit, or temporary residence permit valid for a period exceeding 3 (three) months for the Republic of South Africa and valid at the end date of the respective Competition.
7. No person may enter the Competition on behalf of a third party. All entries must be completed personally by a participant.
8. Employees, directors and agents of Sappi (including the holding and associated companies of Sappi), their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of the Competition are not eligible to participate in the Competition.

Valid Entry

9. A valid entry will fulfil all the below requirements: to stand a chance of winning entry during the period of the Competition:
 - **B2C Competition Mechanic:** Express how you would like to "Shape Your Future" with Typek by sharing your future aspirations using the Typek products. Then DM your entry to us via social media or tag us on an upload of your entry using the #TypekShapeYourFuture.
 - **B2B Competition Mechanic:** Stock up on 1 or more boxes of Typek, keep your receipt as proof of purchase. DM proof of purchase via the Typek social media inbox. Every box purchased = 1 entry. The more boxes you buy the more entries you get.
10. There are no additional charges for participating in the Competition apart from the standard data costs incurred to upload a valid entry. Standard data costs apply as per the user's Service Provider and existing price plan for data usage.
11. Sappi shall not be liable for any costs incurred by the winners for entering the Competition or in claiming any prizes, where applicable.
12. Sappi will not be liable for failure of any technical elements relating to the Competition that may result in an entry not being successfully submitted. Responsibility is therefore not accepted for entries that are lost, corrupted, or delayed as a result of any network, hardware, or software failure of any kind. Proof of submitting entry will not be accepted as proof of receipt.

13. Any costs or expenses which you as a qualifying entrant may incur in connection with entering the Competition or accepting, claiming or using any prize that you may win, other than those items specifically included in a prize, are for your own account. Sappi will not pay for or reimburse you for any costs or expenses that you incur in connection with your entry into the Competition and/or your claiming, accepting and/or using any prize. Prizes are non-transferable and cannot be exchanged for cash.

Prize draw

14. The winner for each competition will be randomly selected after the promotional period from eligible entries that meet all the requirements set out in these Terms and Conditions. Draws and announcements of winners will take place between the 1st and 16th of February 2025.

Winner Validation

15. All the personal and other information provided or related to the Competition shall be processed, managed, captured, and approved by Sappi in terms of the provisions of the Protection of Personal Information Act No 4 of 2013 ("POPIA").

16. Sappi will be entitled to share the personal details of the respective shortlisted winners, including the name and contact number with Sappi's approved third-party marketing agency, namely Point Iconic, who will notify the respective winner/s that they have won in the Competition, and each winner respectively and hereby agrees that such disclosure is necessary to effect prize fulfilment.

17. Sappi and/or Point Iconic will use reasonable efforts to contact the winners telephonically using the contact details provided by the participants when participating in the Competition.

18. It is the winner/s responsibility to ensure that the contact details supplied by them when entering the Competition are complete and correct and submitted timeously as set out in these Terms and Conditions.

19. Sappi and/or Point Iconic shall attempt to contact the shortlisted winning individuals for a period of 2 (two) normal working weekdays after the draw. The prospective winners will be contacted during normal working hours, between 09h00 and 16h00. Shortlisted winners will be advised of arrangements in respect of prizes at the time of being contacted and winners will be required to provide Sappi and/or Point Iconic with the required details within a period of 2 (two) normal working weekdays after they have been so contacted.

20. Should the potential winner not be available at the contact details provided during the timeframe stipulated above or rejects, forfeits or declines acceptance of the prize, the right

to the prize will be deemed to have been waived and the prize will be forfeited. Sappi reserves the right to then award the prize to the next randomly drawn qualifying participant.

21. The shortlisted winner must provide valid identifying details for verification thereof by means of a commissioner of oaths stamped copy of their identity documents. These documents need to be in the name of the winning entry drawn.

22. Should the potential winner not provide the requested details during the 2 (two) working weekdays timeframe stipulated above or rejects, forfeits or declines acceptance of the prize, that right to the prize will be deemed to have been waived and the prize will be forfeited. Sappi reserves the right to then award the prize to the next randomly drawn qualifying participant.

23. The claim for any prize will be subject to security and validation, and Sappi reserves the right to withhold any prize until it is satisfied that the claim by a particular winner is valid. The selected winner must be able to identify themselves, in a manner determined by Sappi, and must comply with the required validation procedure, determined by Sappi, in order to claim any prizes, failing which such prospective winner will forfeit the prize and the prize will be awarded to the next selected qualifying entrant. Entrants who cannot produce a certified copy of identification that matches their Facebook or Instagram credentials will be disqualified. If two or more entrants share an address and or phone number their entries will be disqualified.

24. Notwithstanding the fact that the prizes vest in the winner/s immediately upon the determination of the results, in the event that the required documentation from a particular winner has not been received at the agreed cut-off date communicated to the winner, or no effort is made on the part of any of the winners to make special arrangements to meet the deadline set by Sappi, such prize will be forfeited. Sappi then reserves the right to award the prize to the qualifying finalist who is next in line.

25. The winners' name/s and location/s can be displayed on the Typek Facebook and Instagram pages after a minimum period of 2 (two) working days subsequent to being notified as winners, and receipt of their verification of winners' respective details if Sappi deems it desirable.

26. Sappi shall request the winners' consent in writing to their image and/or likeness being used and published by Sappi in connection with the Competition for a period of 12 (twelve) months after they have been announced as winners. The winners may decline the use of their image and/or likeness by Sappi.

Prize Delivery

27. It will be the responsibility of the winner to provide all documentation required to deliver the prize and providing all documentation requirements are met. Sappi reserves the

right to delay delivery of the prize beyond this timeframe should any unforeseen circumstances arise. It is the winners' responsibility to ensure that any information provided to us in connection with the competition is accurate, complete and up to date.

28. In order to effect arrangements required for the prize fulfilment in terms of this Competition, Sappi will be entitled to share personal details of the respective winners, such as name and surname, contact number and physical address, with Sappi's approved third party agency, namely Point Iconic, for distribution of the prizes, and the winner hereby consents and agrees to such disclosure as is necessary to effect prize fulfilment. All prize delivery is subject to the delivery zones and times of the relevant courier company and in cases where winners fall outside the relevant zone, they need to provide an alternate address or forfeit the prize.

29. No prize is transferable or exchangeable.

30. If a winner cannot accept a prize for any reason whatsoever, the prize will be awarded to the next selected qualifying entrant.

31. All risks and ownership of the prizes shall pass to the winners on transfer/delivery thereof and hence all of Sappi's obligations in regard to the Competition as well as in regard to the prizes shall terminate.

Personal information

32. Personal information and data of participants collected during the Competition, to which collection the participant consents, will be subject to the terms of Sappi's Privacy Policy and the terms of the Protection of Personal Information Act ("POPIA") and will not be used for any purpose other than for execution of the Competition, unless the participant consents in writing to receive marketing materials at the time of entering the Competition.

33. Personal information and the data of participants collected via entry for the Competition will be stored for as long as it is legally required in accordance with Sappi's Privacy Policy and the terms of POPIA.

General

34. Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or the promoter in terms of any act in law governing such.

35. Sappi does not make any representations or give any warranties, whether expressly or implicitly, in connection with any prize. In particular, but without limitation, Sappi make no representations and give no warranty that entry or participation in the Competition will result in the entrant winning a prize.

36. The judges' decision on any aspect of the Competition including the allocation of the prizes will be final and binding and no correspondence will be entered into in this regard.

37. In the event of a dispute in regard to any aspect of the Competition and/or the Terms and Conditions, Sappi's decision will be final and binding and no correspondence will be entered into.

38. Sappi may refuse to award a prize if entry procedures or these Terms and Conditions have not been adhered to, or if it detects any irregularities or fraudulent practices. Sappi is entitled in its entire discretion to reject any participant for any lawful reason.

39. Sappi and/or any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, shall not be liable whatsoever for any loss or damage incurred or suffered (including but not limited to direct or indirect or consequential damage or loss), death or personal injury suffered or sustained arising from either participation in the Competition or from claiming and thereafter using the prize.

40. Neither Sappi or its holding company and subsidiaries or directors and/or any other person or party associated with Sappi and the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, are not liable for any technical failures affecting participation and/or prize redemption process of the Competition. In addition, neither Sappi nor its agents shall be responsible for any loss or misdirected entries, including entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in and/or the prize redemption process of the Competition.

41. Sappi, its directors, employees, and/or any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, are not responsible for any misrepresentation (whether written or verbal) in respect of any prize nor in respect of any warranties, guarantees or undertakings given by any person other than Sappi itself.

42. If Sappi is required by law to alter or cancel any aspect of the Competition or to terminate it as a result of changes in legislation, or for any reason whatsoever, it will have the right to terminate the Competition being offered, with immediate effect and without notice. In such event, all entrants hereby waive any rights which they may have against Sappi, and its holding and associated companies, agents, contractors and/or sponsors.

43. All information relating to the Competition which is published in any marketing material will be deemed to form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.

44. Any queries in respect of the Competition, and a copy of the rules of the Competition, can be found as a published post on the opening day of the promotion on the Typek Facebook and Instagram profile.

Indemnity

45. Neither Sappi or its holding and associated companies, agents, contractors or sponsors can be held responsible or liable for entrants who submit information to counterfeit or illegitimate pages on Facebook or Instagram. Participants are urged to exercise caution when entering this or any other promotion and are encouraged to verify the identity and validity of any party or parties before submitting personal information.

Vetting Criteria:

To qualify, a school must meet the following requirements:

Location: The school must be situated in a rural area within South Africa.

Underprivileged Status: The school must demonstrate challenges due to limited resources, including but not limited to:

- Families in poverty affecting student access to resources.
- Insufficient infrastructure or need for building repairs.
- Limited welfare support services.
- Gaps in curriculum delivery requiring enhancements to improve student outcomes.

Selection Process:

Nomination:

- The school will be nominated by the B2B winner
- Nominators must provide a short description outlining the school's challenges and why they deserve the award.

Documentation Review:

- Nominations must include supporting information, such as the school's location and details of its current resource limitations (e.g., lack of books, supplies, or infrastructure).

Evaluation:

- A panel, comprising representatives from Sappi and its approved third-party marketing agency, will review all submissions.
- The school will be assessed based on the provided description and supporting evidence to determine the level of need.

Shortlisting:

- A shortlist of eligible schools will be compiled based on the evaluation process.

Final Selection:

The panel will select the winning school from the shortlist. The final decision will consider the extent of need, alignment with the vetting criteria, and the impact the donation will have on the school.

Validation:

- Before announcing the selected school, Sappi will verify all provided information through direct communication with the nominated school to ensure accuracy and eligibility.

Announcement:

The selected school will be announced alongside the B2B winner on Typek's official social media platforms and other promotional channels.

Additional Notes:

- The vetting process is designed to ensure that the donated paper makes a meaningful impact on the selected school and its community.
- Sappi reserves the right to disqualify nominations that do not meet the above criteria or provide insufficient supporting evidence.