

**NAMIBIA CELLULAR FESTIVE COMPETITION
TERMS AND CONDITIONS**

1. The promoter is Shoprite Namibia (Pty) Ltd ("**Promoter**").
2. This promotional competition ("**Competition**") is open to all Namibian residents of 18 years and older, who are in possession of a valid identity document, passport or other documentary proof of Namibian residency.
3. Any participation or entry in this Competition by a director, member, partners, employee, agent, consultant, supplier or service provider of the Promoter (or any person who directly or indirectly controls or is controlled by it), or their spouses, life partners, business partners or immediate family members, will not be regarded as a valid entry, and as such these persons will be disqualified from winning a Prize.
4. This Competition will start on 25 November 2024 and end on 29 December 2024. The period from the Competition start date to closing date is referred to as the "**Campaign Period**". Any entries received outside the Campaign Period will not be considered.
5. To enter the Competition, a participant must, during the Campaign Period:
 - 5.1 Purchase a mobile phone ("**Qualifying Product**") from any participating Checkers, Shoprite or uSave store in Namibia ("**Store**");
 - 5.2 Write their full name and contact number (neatly and legibly) at the back of the till slip received when the Qualifying Product was purchased; and
 - 5.3 Put their till slip in the Competition entry box located at the Money Market counter in the Store.
6. Participants may enter as many times as they wish, provided that each entry is associated with a separate Qualifying Product and till slip. The Promoter or its representatives may block participants from winning a Prize or submitting entries if it has a reasonable suspicion of fraud, dishonest behaviour or code manipulation.
7. There will be 13 (thirteen) Prize winners ("**Winners**") in total.
8. The "**Preliminary Winners**" will be randomly drawn from eligible participants by the Promoter's representatives within 2 weeks of the Competition closing date, or as soon as practicably possible thereafter.
9. The Preliminary Winners will be contacted telephonically and via SMS on the contact number written on the back of the till slip that was used to enter the Competition. The Preliminary Winners will then be required to provide and verify their details. The Promoter (or their agent) will try to contact each Preliminary Winner once a day for 3 (three) days after their name is drawn. If a Preliminary Winner fails the verification process, cannot be contacted or their details cannot be confirmed during this period, the Preliminary Winner will be disqualified, the Prize will be deemed forfeited and another Preliminary Winner will be drawn. The Promoter will only confirm that a Preliminary Winner is a verified Winner, and award the Prize to the verified Winner, once the Promoter has successfully completed all verification checks.
10. The "Prizes": Each verified Winner will receive a grocery voucher to the value of N\$7,692 (seven thousand six hundred and ninety-two Namibian Dollars), valid for 3 (three) months from the date of the draw and redeemable at any of the Stores.
11. The Winners will be required to personally collect their Prize vouchers from the Store where the Qualifying Product was purchased, and show original proof of identity. Any Prize voucher that is not collected within 2 (two) weeks of the Prize draw, will be deemed forfeited in the Promoter's sole discretion. The Winners will be responsible for all costs and arrangements associated with collecting their Prizes from the Store.
12. Participants understand and agree that they may win a Prize, but there is no guarantee that they will win a Prize.
13. The Prize details and elements will be entirely at the Promoter's discretion – the Winners will not be entitled to choose the details of the Prize, except those expressly listed in these Competition terms and conditions.
14. The verified Winners will be announced within a week after the successful verification of Preliminary Winners, on the Promoter's marketing and social media channels, websites and print media.
15. By entering this Competition and as a condition to receive a Prize, participants furthermore:
 - 15.1 Consent to the processing of their personal information by the Promoter and service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, draw and publicly announce the Winners. The Winners will be given the opportunity to consent to any further processing of their personal information;
 - 15.2 Agree to sign an acknowledgment of receipt form and provide all relevant information requested by the Promoter, including but not limited to the Winners' full names, and where applicable their ID numbers, contact details and delivery address; and
 - 15.3 Indemnify the Promoter and its affiliates, sponsors, agents and service providers and hold them harmless against any and all direct and indirect costs, claims, losses, damages, injury, death and other liabilities arising from, or in any way related to the Competition or the Prizes. The Promoter shall not be liable for any loss, damage, injury or death, whether direct or consequential of whatsoever nature

and howsoever arising, occasioned to or suffered by the Winners, or to any other person or property, arising out of or in connection with the Prize.

16. Neither the Promoter nor its agents or suppliers will be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for vouchers or entries that are lost, damaged or delayed. No replacement Prize vouchers will be issued.
17. The Winners will not be entitled to payment, credit or otherwise in the event that they do not receive or utilise their Prize to the fullest extent possible. Any item or value unused will be deemed waived by the relevant Winner.
18. The Promoter in its sole discretion is entitled to disqualify any Preliminary Winner:
 - 18.1 Who has won a Prize in a competition conducted by the Promoter during the last three months before the winner of this Competition is drawn; or
 - 18.2 Who did not act in accordance with the spirit of the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code, entry via bots or falsifying of data.
19. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
20. Prizes are not transferable, other than as expressly indicated as such in these Competition terms and conditions, and may not be deferred or exchanged for cash, credit or otherwise.
21. The Promoter is entitled to change or terminate the Competition and/or Prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree they will have no recourse against the Promoter, its suppliers or agents.
22. In the event that a Prize is not available despite the Promoter's reasonable endeavours to procure a Prize, the Promoter reserves the right to substitute the Prize with another prize of a similar nature and value.
23. Neither the Promoter, nor its agents, service providers, suppliers, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from this Competition, which may be suffered by a participant or Winner.
24. The judges' decision is final and no correspondence will be entered into.
25. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
26. The verified Winners may be requested to endorse, promote and advertise any of the goods and services of the Promoter and will not unreasonably withhold their consent.
27. Protecting participants' personal information is important to the Promoter. For more information, please refer to its data privacy statement available on www.shopriteholdings.co.za.
28. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media channel.
29. A copy of these rules can be found on www.shoprite.com.na and www.checkers.com.na during the Campaign Period.