

TERMS & CONDITIONS OF SHOPRITE BIRTHDAY WIN GROCERIES FOR A YEAR 2024 - ESWATINI

1. Competition Overview

- 1.1. The promotional competition ("Birthday Win Groceries for a year") is conducted by Shoprite Eswatini (Pty) Ltd (The Promoter).

2. Eligibility

- 2.1. The Competition is open to all residents of Eswatini aged 18 years or older who possess a valid Eswatini identity document.
- 2.2. Employees (and their immediate families) of Shoprite Eswatini, its marketing service providers, agents or consultant of the Promoters, and any entities directly or indirectly controlled by these organizations, including their spouses, life partners, business partners or immediate family members, are not eligible to participate.

3. Competition Period

- 3.1. The Competition starts at 22 July 2024 at 08H00 and ends on 08 September 2024 at 19H00 (the "Competition Period").

4. How to Enter

- 4.1. To enter the Competition, participants must purchase any three (3) or more of the participating products (as defined in Section 5 below) at any Shoprite store located in Eswatini during the Competition Period.
- 4.2. Each qualifying transaction will receive a second till slip containing a unique code (the "Unique Code").
- 4.3. To submit an entry, participants must send the Unique Code printed on their till slip to Shoprite Eswatini's WhatsApp number +268 76 463 034.
- 4.4. Only one entry will be accepted per Unique Code. Participants may enter as many times as they wish, provided each entry is associated with a separate purchase that meets the qualifying criteria (3 or more participating products).

5. Participating Products

- 5.1. A list of participating products will be available in-store at all participating Shoprite stores

6. Selection of Winners

- 6.1. All valid entries received during the Competition Period will be included in a random draw to be conducted on 17 September 2024.
- 6.2. Ten (10) winners will be selected at random draw

7. Prize Claiming

- 7.1. Winners will be contacted via WhatsApp using the phone number associated with their entry.
- 7.2. Winners must present a valid Eswatini ID and the original till slip containing the winning Unique Code to claim their prize at a designated Shoprite store within 14 days of notification.
- 7.3. Shoprite Eswatini reserves the right to disqualify any winner who fails to claim their prize within the stipulated timeframe or who cannot provide valid identification and the original till slip.
- 7.4. The prize is not transferable and may not be redeemed for cash.

8. Prize Distribution

- 8.1. The years' worth of groceries will be distributed as monthly Shoprite vouchers valued up to E1,500 per month
- 8.2. Total Value of the prize for the year is valued at E18,000
- 8.3. Winners will be contacted after the draw to arrange the details for collecting their monthly vouchers, including logistics and timing of collection.

9. General Conditions

- 9.1. By entering the Competition, participants agree to be bound by these Terms & Conditions.
- 9.2. A copy of these Terms and Conditions can be found on the following website www.termsconditions.co.za.

- 9.3. Shoprite Eswatini reserves the right to amend these Terms & Conditions or cancel the Competition at any time without prior notice.
- 9.4. All decisions made by Shoprite Eswatini regarding the Competition are final and binding.
- 9.5. Shoprite Eswatini takes no responsibility for lost, corrupted, or delayed entries.
- 9.6. No applications from agents, third parties, organized groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 9.7. The Promoter reserves the right to use the images taken of the winner for publicity purposes in any manner they deem fit, without remuneration being made payable to the winner. However, the winner has the right to object to these images being used by written notification to the Promoter at The Gables Shopping Centre, Shoprite Gables, MR 103 Road, Ezulwini, Gables, Eswatini and we will accept service of all legal documents there.
- 9.8. The Promoter shall have the right to change or terminate the promotional competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
- 9.9. If the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
- 9.10. Neither the Promoter, its agents, its associated companies, nor any directors, officers nor employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential, or otherwise arising from any cause whatsoever, which may be suffered by the participant.
- 9.11. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.

10. Publicity

- 10.1. Winners agree to the use of their names and images for promotional purposes by Shoprite Eswatini without compensation.

11. Privacy

- 11.1. Shoprite Eswatini will collect and use personal information submitted by participants in accordance with its Privacy Policy.
- 11.2. Any personal data submitted by the customer will be used solely in accordance with the current Data protection legislation and Promoter's privacy policy.
- 11.3. The Promoter reserves the right to name winners publicly and any other place where the Promoter deems fit. By entering the competition, prize winners agree to the publication of their name and photo by the Promoter.

12. Disclaimer

- 12.1. Shoprite Eswatini is not liable for any loss or damage suffered by participants arising from their participation in the Competition
- 12.2. The Promoter shall not be responsible for the failure of any technical element relating to this promotion that may result in an entry not being successfully submitted.
- 12.3. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.